NOMI Feature & Resource Guide

Expanded edition • Internal team and partner reference • September 2026

Purpose: provide one clear, shareable overview of NOMI Assurance—what the platform does, where each capability fits, and how teams can describe it consistently to partners, investors, and customers.

1. Platform overview

NOMI Assurance is an AI verification platform for evaluating, certifying, and monitoring AI-generated or high-impact content before people rely on it. The platform combines structured AI evaluation, source-aware checking, multi-model comparison, governance review, evidence records, and workflow tools.

The product position is practical assurance rather than a claim of absolute truth. NOMI helps people identify risk, ask stronger questions, document review activity, and create a clear record of how a conclusion was reached.

Core assurance pillars

- Accuracy and evidence: assess factual claims, supporting sources, uncertainty, and potential gaps.
- Bias and fairness: surface framing, representation, or reasoning concerns that may affect a decision.
- Transparency and traceability: explain the evaluation, preserve inputs and results, and support review.
- Governance and accountability: help teams align AI-assisted work with internal standards and relevant review expectations.

2. Primary user experiences

Ask NOMI

Ask NOMI is the conversational front door to the platform. Users can ask general questions, request explanations, begin an assurance workflow, or carry the current text or result into another tool. It supports localized quick-start prompts, URL-prefilled research, and a continuous hands-free voice experience.

The hands-free control is intentionally distinct from standard chat. It starts and ends a continuous conversation and routes explicit actions—such as fact checking, source discovery, comparison, governance review, or notarization—to the relevant workflow.

NOMI Workspace and carry-forward workflows

NOMI is designed so a result does not become a dead end. Users can carry a selected text, claim, evaluation, or result into related tools. For example, a fact-check result can launch deeper Discovery research; an evaluation can move to Consensus, Compare, Differences, or certification.

This creates a documented progression from question, to assessment, to follow-up investigation, and finally to a record that can be shared or revisited.

3. Validation Center and assurance evaluation

The Validation Center is the primary review experience for documents and content. A user supplies text or uploads a document, then NOMI evaluates the material against assurance criteria and returns an overall assessment with supporting observations.

- Document upload and text review for structured evaluation.
- AI-assisted analysis powered by State-of-the-Art AI platforms' assurance workflows.
- Assurance scoring and pillar-level feedback so a reviewer can see where concern is concentrated.
- A SHA-256 document fingerprint that connects the result to the reviewed file.
- Certificate and QR support for shareable verification and later lookup.

Recommended internal use: review high-stakes drafts, client-facing assertions, policy summaries, AI-assisted reports, and documents that need a clearer audit trail before release.

4. Quote Verifier

Quote Verifier is a guided, three-step workflow for evaluating quoted statements. It accepts a quote and supporting URL or context, then helps a user assess whether the wording is accurate, attributable, and appropriately represented.

The tool supports URL and local-storage prefills, allowing people to move a quote from another NOMI workflow into verification without re-entering the material. This is particularly useful for communications teams, researchers, journalists, analysts, and partners who need to check a claim before repeating it.

5. Fact Check

Fact Check helps break down claims and evaluate their evidentiary support. It is built for checking individual statements inside a larger document, summarizing confidence and concerns, and turning the results into a reviewable certificate when appropriate.

Fact Check should be presented as an evidence-oriented decision aid. It highlights what needs verification and what may be supported; final editorial, legal, or professional decisions remain with the user and their organization.

6. Consensus

Consensus brings multiple model perspectives together around the same question or content. It is intended to expose agreement, disagreement, uncertainty, and issues that deserve human review rather than to imply that a majority model response is automatically correct.

Use it when a single answer is not enough—such as evaluating sensitive language, a consequential recommendation, or a claim with incomplete evidence.

7. Compare and Differences

Compare gives users a structured way to examine how providers or model outputs respond to the same prompt. Differences complements that view by identifying material changes between versions or outputs and calling attention to differences that may matter operationally, reputationally, or from a governance perspective.

- Provider comparison for output quality, reasoning patterns, and response differences.
- Materiality-rated differences to help teams prioritize what needs attention.
- Carry-forward actions into other assurance workflows for deeper review or documentation.

8. Discovery

Discovery is NOMI's research layer. It accepts a query or a URL-based prompt and gathers contextual research through server-side Google Custom Search, with safe fallback results when live search is unavailable. Results can be launched directly from other workflows through "Explore This Topic."

Discovery is useful for moving from an evaluation flag to a concrete research task. It helps reviewers find context, identify authoritative sources to inspect, and document why a claim merits a closer look.

9. Governance and EU review

Governance Review provides a structured lens for considering AI-related accountability, documentation, transparency, human oversight, and organizational readiness. It is designed to help teams convert broad governance principles into an actionable review conversation.

EU Review and the related EU Certificate experience provide a dedicated path for assessing content and practices against the project's EU-oriented governance framing. These tools are decision-support resources, not legal advice or a declaration of regulatory compliance.

10. Notarize and assurance certificates

Notarize supports document fingerprinting, signer and identity capture, signature flow, and email delivery. It is intended for creating a durable record around a reviewed artifact and the people involved in its sign-off.

Assurance certificates preserve a result, the related content fingerprint, evaluation context, and a verification path. QR-enabled certificates make it easier for a recipient to check the record without being sent a static screenshot or unverified attachment.

11. Public registry and trust records

NOMI includes a public-facing live assurance registry and trust-record experiences that can support independent certificate lookup. The registry helps make assurance records more discoverable and provides a more durable reference point than a one-time download.

Daily sitemap updates support discoverability of eligible public records. Internal teams should decide carefully what is suitable for public visibility and avoid publishing confidential source material.

12. NOMI Observer for Chrome

NOMI Observer is a Manifest V3 browser extension that brings verification into the browser context. It is designed to detect supported AI-response surfaces and offer a NOMI compass action near the observed response, reducing the need to copy and paste content into a separate tool.

Supported observation targets

Current adapters cover ChatGPT, Claude, Gemini, Perplexity, Gmail, Salesforce, and a generic page fallback. When a supported response is detected, a user can choose actions such as Pressure Test, Fact Check, Check Sources, Compare Models, Evaluate, or Certify.

User controls and privacy model

On-demand review is the default: content is not sent to NOMI until the user initiates an action. Optional Watch features can evaluate completed AI responses or provide text suggestions when enabled by the signed-in user. Authentication detection is designed to recognize an existing asknomi.net session without collecting authentication credentials.

The extension uses packaged scripts rather than remotely executed code. The Chrome Web Store version is expected to simplify installation to a standard Add to Chrome flow; the ZIP and Developer Mode instructions are temporary developer-preview options.

13. Text Watch and AI Response Watch

Text Watch monitors supported text inputs, textareas, and content-editable fields after a short debounce period, then provides color-coded suggestions. It is intended as a lightweight writing and assurance companion rather than a replacement for professional review.

AI Response Watch is an authenticated preference for monitoring completed AI responses. Both controls are persisted locally and are designed to give users clear control over when assistance is active.

14. NOMI Observer for Word

The Word add-in places NOMI assurance capabilities inside Microsoft Word. A reviewer can select text, open the task pane, sign in, and run Evaluate or Fact Check without leaving the document.

The task pane presents assurance score, flags, and confidence information. Carry-forward controls can open Consensus, Compare, Differences, or Certify on asknomi.net with selected text preloaded. The add-in is currently distributed as a developer preview through a sideloaded manifest, with Microsoft AppSource as the marketplace destination.

15. NOMI Observer for Outlook and Gmail

The Outlook add-in reads the email subject, sender, and body inside its task pane and provides Analyse and Carry Forward experiences. It supports Outlook on Windows, Mac, and the web through a one-file developer-preview installation.

The Gmail add-on is a Google Apps Script sidebar experience. It requires a one-time setup and deployment as a Gmail Add-on before appearing in Gmail. Publishing to the Google Workspace Marketplace is the next step toward a simpler store-based installation path.

16. Connected Intelligence

Connected Intelligence is the platform's bridge between assurance workflows and operational context. It presents integration status and guides users into Ask NOMI so questions can begin with the right context rather than as isolated prompts.

17. CRM and relationship intelligence

NOMI's CRM workspace supports companies, contacts, opportunities, activities, dashboard views, tasks, documents, assurance records, and an intelligence workspace. It is designed to connect relationship information and evidence-aware decision support in one operating environment.

- Companies and contacts: manage relationship context and key information.
- Opportunities and activities: track commercial progress, calls, meetings, emails, notes, and tasks.
- NOMI Score and Relationship Score: organize account and relationship signals into a more explainable view.
- Assurance Hub and documents: associate evidence and review artifacts with real business work.
- Salesforce OAuth and sample data: support integration and demonstration workflows.

CRM observers and voice

Page Context Observer provides cached contextual insight chips for relevant CRM pages. Session Observer detects related-record activity, while Text Observer supplies debounced suggestions around supported fields. A persistent CRM voice bar accepts natural-language commands and can create tasks that are stored as activities.

These features should be described as workflow accelerators: they bring relevant context forward so a team member can make a more informed next move, while preserving human control over decisions and outbound communications.

18. Governance Review: all seven live methodologies

Governance Review is a framework-selection workflow, not an EU-only feature. A reviewer selects the methodology that matches the organisation, jurisdiction, or use case, provides the framework-specific intake responses, and receives a risk tier, pass/partial/fail findings, an overall compliance posture, and recommended next actions. Governance results are decision-support material and do not replace legal, regulatory, clinical, or professional advice.

The shared governance workflow

- Select one of the seven available methodologies at /governance-review.
- Provide the required framework-specific intake answers, plus a document, AI output, or existing evaluation context when available.
- NOMI runs the standard assurance context and the dedicated governance pass using the selected methodology.
- Review the risk tier, six findings, compliance summary, and recommendations; carry the work into related research or documentation as needed.

1. EU AI Act Governance Review

For AI systems or outputs deployed in the EU or serving EU users. It evaluates intended use, human oversight, transparency, record retention, self-assessed risk category, and supporting documentation against Regulation (EU) 2024/1689. It classifies unacceptable, high, limited, or minimal risk and includes a regulatory classification view covering prohibited-use status, high-risk analysis, Annex III considerations, and additional governance needs. This is the only methodology with a dedicated standalone EU Act Risk Certificate in addition to the governance result.

2. NIST AI Risk Management Framework

For US-oriented or voluntary risk-management programs. It assesses governance structure, contextual risk mapping, risk measurement, management controls, stakeholder impact, and documentation through the NIST AI RMF functions: GOVERN, MAP, MEASURE, and MANAGE. Use it to organize an AI risk program across the lifecycle.

3. ISO/IEC 42001 AI Management System

For organizations building or assessing an AI Management System (AIMS). It reviews scope and context, leadership and policy, risk and impact assessment, objectives and plans, operational controls, and continual improvement. Results are framed as Not Ready, Developing, Substantially Ready, or Certification Ready to support readiness planning; they are not a certification decision.

4. HIPAA AI Governance Review

For AI systems that process, store, or transmit protected health information. It focuses on PHI handling, access controls, audit logging, Business Associate Agreements, the minimum necessary standard, and breach-response procedures. Use it as a structured privacy and security readiness discussion for healthcare-related AI.

5. FDA AI Documentation Review

For AI/ML-based Software as a Medical Device and related documentation. It reviews device classification and intended use, algorithm design and validation, a Predetermined Change Control Plan, real-world performance monitoring, user transparency, and quality-system documentation. Results help surface documentation gaps before formal regulatory engagement.

6. Corporate AI Governance Framework

For enterprise-wide governance maturity. It examines AI strategy and accountability, ethics policy, risk governance, third-party AI management, employee training, and audit/review processes. Maturity is described from Nascent through Mature, making it useful for board, executive, risk, and operating-team discussions.

7. Industry-Specific Governance Standards

For sector-led reviews where the applicable standards depend on the organization. It gathers the industry sector, applicable standards, model-risk practices, regulatory reporting needs, consumer or client protections, and sector documentation. Current framing supports financial services, insurance, education, and other sector-specific contexts, including standards such as SR 11-7, EBA guidance, IAIS principles, or FERPA-related AI guidance as applicable.

Choosing the right methodology

- EU deployment or EU-user obligations: EU AI Act.
- General AI risk program: NIST AI RMF.
- AIMS maturity or certification preparation: ISO/IEC 42001.
- PHI or healthcare privacy/security obligations: HIPAA AI.
- AI/ML medical-device documentation: FDA AI Documentation Review.
- Enterprise policy, ownership, vendors, and training: Corporate AI Governance.
- Regulated or specialized sector requirements: Industry-Specific Standards.

19. Education: learning and academic assurance

Nomi for Education presents an academic-assurance workflow for students, educators, and institutions. Students can submit essays, research papers, problem sets, lab reports, and other work for a defined review scope. The product is positioned to certify that an evaluation was performed and to document the evidence and review record; it does not replace teacher judgment or automatically grade student work.

- Student workflow: Submit, Validate, Collaborate, and Certify.
- Examples of review focus: completeness and structure, citation integrity, declared AI use, methodology, and academic-integrity screening.
- Institutional context: audit trails, review scopes, documented feedback, and assurance records that may support policy-led academic workflows.

Use careful internal language: Nomi supports evidence-aware review and transparent AI-use discussions. Do not state that it conclusively detects misconduct or replaces an institution's academic-integrity process.

20. Validation Center: nine specialized tools

The Validation Center brings nine focused tools together for teams that need a more specific review than a general document evaluation. Each tool is designed for a distinct validation job: Document Validation, Integrity Check, Version Validation, AI Validation, Source Validation, Chain of Custody, Quote Verifier, Fact Checker, and Deepfake Detector.

- Document Validation registers a document fingerprint and creates a reviewable record.
- Integrity Check helps confirm whether a document matches its registered fingerprint.
- Version Validation compares two versions to identify material changes.
- AI and Source Validation focus on AI-generated material and declared source tier.
- Chain of Custody organizes a document audit trail; Quote Verifier and Fact Checker focus on individual statements.
- Deepfake Detector is intended to flag possible AI-generated or manipulated imagery for further investigation.

21. NOMI Reliability Report

The NOMI Reliability Report is an independent, ongoing view of major AI sources rather than a certificate for platform-wide certification outcomes panel to the NOMI Reliability Report. It aggregates all completed evaluations across users into certified, needs-review, and unable-to-certify totals and a certification success rate—without exposing inquiry content, document names, or user identities.

It compares sources across factual accuracy, internal consistency, source traceability, and bias and balance. The public report is designed to help people understand relative strengths, limitations, trends, and appropriate use contexts.

For a document-specific deep dive, the Reliability Report workflow produces a structured, streamed analysis covering executive summary, evidence chains, source provenance, logical consistency, risk factors, and recommendations, with a downloadable report for stakeholders. The report supports informed decisions; it should not be presented as a permanent ranking or absolute measure of any provider.

22. Tutorials and guided learning

The Tutorials area is the practical learning library for onboarding and repeat use. It explains document evaluation, score interpretation, certificate sharing, the Reliability Report, multi-provider comparison, and the Validation Center's specialized tools. Tutorials provide time and difficulty guidance so teams can begin with a straightforward workflow and progress to more advanced reviews.

- Start with Document Evaluation to learn upload or paste, source context, focus notes, scores, and certificate sharing.
- Use the Reliability Report tutorial for structured narrative analysis and stakeholder-ready reporting.
- Use Multi-Provider Comparison to frame a question, select providers, and interpret output-specific—not provider-wide—scores.
- Use Validation Center guidance when a task requires a specific integrity, source, quote, claim, custody, or media check.

23. How Credits Work

Credits are the usage unit for NOMI workflows. The product displays an estimate before an evaluation whenever possible, based on the workflow and material size or complexity. Teams should treat estimates as a planning aid and check the live product display before confirming a run.

- Ask NOMI queries typically use 1 credit; fact, quote, and source checks typically use 2 credits.
- Short-text and small-document evaluations generally use 2–5 credits; larger documents, patents, and advanced multi-source work use more according to scope.
- Each governance framework is a +10-credit add-on to a base evaluation. A multi-framework review adds the selected framework costs.
- Image authenticity, deegptpfake, and video analysis begin at higher variable usage because processing depends on the media and analysis required.

24. Knowledge Base, Help, and Support

The Help area is the front-line knowledge base for getting started, certificates, credits, tools, NOMI Observer, account access, and security. Its quick links point users to evaluation, tutorials, the Reliability Report, Discovery, Consensus Reconciliation, credits, pricing, and the Validation Center.

Internal teams should route users to Help for product guidance first, then use the available contact/support path for account-specific issues that cannot be resolved through the knowledge base. Support responses distinguishes between product guidance and professional advice and avoid representing a Nomi evaluation as legal, medical, financial, or regulatory advice.

25. Hands-free and voice-guided workflows

Hands-free interaction is a central Ask NOMI capability, not a separate novelty control. The continuous voice conversation control starts a conversational session, supports general questions and workflow guidance, and recognizes explicit spoken requests that should open a relevant assurance action.

- Conversational voice: ask about a tool, an evaluation, a score, or how to proceed without navigating through menus.
- Action routing: explicit spoken requests such as fact check, check sources, compare, run governance review, notarize, or open Discovery route into the relevant workflow.
- Context continuity: the voice experience works alongside typed Ask NOMI prompts and carry-forward workflows, so a user can keep moving from explanation to action without re-entering material.
- CRM voice: the persistent CRM voice bar accepts natural-language operating commands and can create tasks recorded as CRM activities.

Hands-free controls are designed to accelerate navigation and workflow initiation. Users remain responsible for reviewing the content, confirming actions, and making the final decision.

18. Resources available today

- Assurance workflows: Validate, Quote Verifier, Fact Check, Consensus, Compare, Differences, Discovery, Governance Review, EU Review, Notarize, and certificates.
- Embedded tools: Chrome extension, Word add-in, Outlook add-in, Gmail add-on, text observation, and response observation.
- Operational intelligence: CRM workspace, account and relationship signals, activities, tasks, document association, voice commands, and Connected Intelligence.
- Developer and organizational resources: API documentation, public registry, downloadable certificates, support channels, guided education, and installation guides.

19. Internal messaging guide

Lead with the problem: AI output can be fast and useful, but high-impact content still needs review, evidence, traceability, and accountability. Then explain NOMI's answer: one connected assurance layer that meets people in the browser, document, email, research, and CRM workflows where their work already happens.

Use careful language. Say "helps evaluate," "surfaces risks," "supports evidence-aware review," and "creates a traceable record." Avoid promising error-free results, legal compliance, or fully autonomous decision-making.

Investor-oriented themes

- Platform model: a shared assurance engine delivered through multiple work surfaces, not a single isolated tool.
- Workflow leverage: browser, productivity-suite, research, and CRM access points make assurance easier to use at the moment of decision.
- Trust infrastructure: certificates, fingerprints, QR verification, and public records support durable evidence and accountability.
- Expansion path: marketplace distribution for Chrome, Microsoft AppSource, and Google Workspace can reduce installation friction as approvals are completed.

20. Current rollout notes

Chrome: the extension package is prepared for Chrome Web Store submission. Until approval, manual ZIP/developer-mode installation remains the temporary option. After approval, the preferred path becomes a direct Chrome Web Store install link.

Gmail: the add-on is not yet published to the Google Workspace Marketplace and therefore still uses a developer-preview deployment path.

Word and Outlook: add-ins are currently available through manual developer-preview installation. Marketplace distribution is the longer-term simplification path.

21. Suggested next materials

This internal guide is the source reference. The next versions should be a concise investor brief focused on market opportunity, platform architecture, distribution, and roadmap; followed by a customer guide focused on jobs-to-be-done, simple setup, and safe, practical daily use.

Prepared for NOMI Assurance internal teams and partners. Update this guide whenever a marketplace listing, integration, policy, or workflow materially changes.